

RETURN/REFUND POLICY

Amalgamated Plantations Private Limited (hereinafter also referred to as "**The Company**", "**we**", "**us**", "**our**") strives to achieve the highest quality when its products are concerned. This standard is reflected in all products sold by us throughout website www.amalgamatedplantations.co.in (hereinafter also referred to as "**Site**"). These terms and conditions for Return/Refund explain our policy pertaining to returning a product bought from our Site and the circumstances which will entitle a customer to a refund and the manner in which such refund will be processed by us.

Your usage of our Site and also any purchase made on our Site will constitute your deemed acceptance to these terms and conditions. Any query in respect of these Terms & Conditions may be directed to us at customer-care@amalgamated.in

PRODUCT RETURNS

Unless in the opinion of the Company, there is a genuine cause for concern, we cannot accept any returns in respect of products purchased from us.

If you are not satisfied with the quality of the product you have purchased, please contact us at customer-care@amalgamated.in providing us with *inter-alia*, your order details.

All claims must be sent to the Company within seven days from the date of receipt of the item by the buyer.

Any and all claims to be acknowledged at the sole discretion of the company. The decision of the Company in matters of returns are conclusive, final and will be binding on the customer.

DAMAGED ITEMS

In the rare event the item purchased from our Site is delivered to in a damaged condition, please let us know by submitting your feedback at customercare@amalgamated.in subject to the packs remaining unopened.

UNSUCCESSFUL TRANSACTION

A transaction attempted by the customer using our Site, which does not result in a confirmed order will be deemed to be an unsuccessful transaction. In such a situation if the customer is charged for the said transaction, the amount charged will be reversed (i.e. refunded to the customer) within fourteen business days from the date the Company is notified about such transaction.